Damian Gonzalez

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EDUCATION

Bachelor of Science in Business Administration Concentration in Information Systems

Current-2026

San Francisco State University, San Francisco, CA

PROFESSIONAL EXPERIENCE

Best Buy, San Francisco, CA

Oct 2023 - Current

Asset Protection

- Utilized surveillance software to safeguard high-value merchandise and collaborated with contracted armed security to ensure the safety of customers and property.
- Conducted investigative work on product flow and store incidents to identify and mitigate risks.
- Coordinated with SFPD for investigations and managed evidence procurement.

Starbucks, Los Angeles, CA

May 2022 - Sept 2023

Barista

- Thrived in high-pressure environments, maintaining excellent customer service.
- Demonstrated consistent work practices and reliability in daily tasks.

Regal, Los Angeles, CA

Nov 2021 - April 2022

Projector Overseer

- Supervised high-value projectors and executed timely repairs to ensure optimal functionality.
- Maintained server infrastructure and upheld media integrity across the projector network.

ESPORTS CAREER

Flex Support Player for the New Zealand Warriors Overwatch Team

April 2020 – July 2020

- Competed as a main roster member for the New Zealand Warriors esports team.
- Served as the primary shot-caller, excelling in various hero roles at the highest competitive level.
- Practiced alongside franchised teams, including the San Francisco Shock, Dallas Fuel, and Florida Mayhem

SKILLS

Programming languages: Python, HTML, CSS

Software & Operating Systems:

- Microsoft Access, Excel, Word
- Debian & Kali Linux
- Windows (7, 10, 11)

Technical Skills:

- Computer Assembly and Repairs
- Printer and Printer Server Maintenance

Languages: English (Fluent), Spanish (Fluent)